



## Welcome to ACRM!

Thanks for making an appointment!

Your doctor has requested we assist them in evaluating your sperm count by doing a semen analysis. Each of our offices perform semen analysis. We will provide the test result to your doctor within a few days of your visit. The following pages outline what you'll need to know about doing this test.

Beyond basic medical care and the full range of Assisted Reproductive Technologies (IVF, Donor Egg, Frozen Egg), we also offer psychological support, in-house acupuncture, and nutrition services should you need them. To make things easier and more successful for you, we have 4 locations, 7 physicians, 14 nurses, 3 embryologists and whole team of support staff available to you. Our website provides more information about us ([www.acrm.com](http://www.acrm.com)).

We look forward to your visit!

Lisa Hasty, MD

Andre Denis, MPH, MD

Jim Toner, MD, PhD

Robin Fogle, MD

Sue Ellen Carpenter, MD

David Keenan, MD

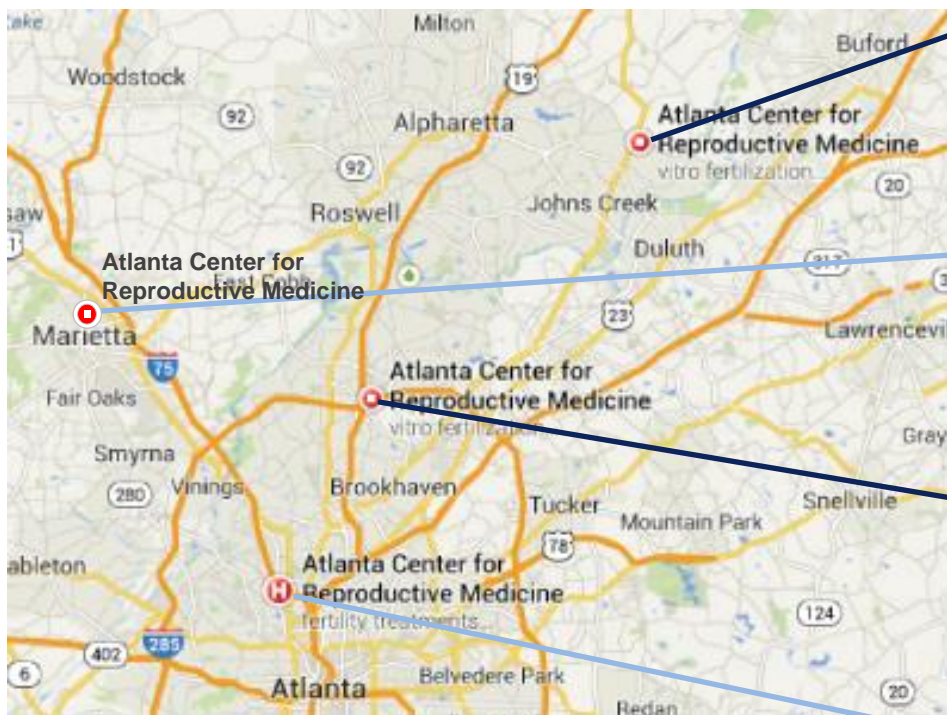
Kathryn C. Calhoun, MD

Steven A. Voelkel, PhD, HCLD

# Office Hours, Locations, & Emergency Contact



A CCRM NETWORK CLINIC



**Johns Creek**  
6470 East Johns Crossing  
Suite 200  
Johns Creek, GA 30097  
OPEN: Mon to Fri, 8 am to 4 pm

**Marietta**  
711 Canton Road  
Suite 410  
Marietta, GA 30060  
OPEN: Mon to Fri, 8 am to 4 pm

**Perimeter (main)**  
5909 Peachtree Dunwoody Road  
Suite 600  
Atlanta, GA 30328  
OPEN: Mon to Fri, 8 am to 4 pm  
Sat, Sun, holidays, 8 am to

**Buckhead**  
1800 Howell Mill Road  
Suite 675  
Atlanta, GA 30318  
OPEN: Mon to Fri, 8 am to 4 pm

**Note: We are open on weekends and most holidays until noon  
(only for certain appointment types)**

Phone: (770) 928-2276 (for all offices)  
Emergencies / After Hours: (770) 928-2276

## For your visit...



Prior to your first visit with us, please:

- Review the information about your semen analysis
- Fill out the Patient Information Sheet, and **fax to (678) 303-0482** or **email to: [medicalrecords@acrm.com](mailto:medicalrecords@acrm.com)**.
- Fill out the **Consents & Authorizations** and **fax to (678) 303-0482** or **email to: [medicalrecords@acrm.com](mailto:medicalrecords@acrm.com)**.

# Semen Analysis

The proper collection of semen is an important part of your testing and therapy. Our facilities have been designed to provide you with a comfortable and private environment for semen collection. All members of our staff recognize that this may be a stressful experience for some men. We encourage you to ask questions or inform us of any special needs that you may have.

Please follow these guidelines so that the semen sample you provide is of the best possible quality. These guidelines help assure the best results for semen analysis or semen preparation for insemination or IVF.

The sample should be produced by masturbation into a sterile container. Our office can provide you with a suitable container. If masturbation is difficult for you, a special "semen collection device" (SCD) is available for purchase from our office and is the only other acceptable means of collection. The SCD is a non-toxic condom to be used during intercourse.

**To ensure that your sample is properly received and processed, all collection types require an appointment. Please call the office to schedule. (Photo ID is required)**

## NOTE:

1. Make sure hands and genitals are clean before collection.
2. **DO NOT use soap, lubricants, or saliva during collection.**
3. **DO NOT** use a jar, paper cup, baggie or any other non-sterile container for collection.
4. Tell the lab personnel if a portion of the ejaculate is lost during collection.
5. If any semen is spilled, do not attempt to transfer it to the cup, but inform the lab personnel
6. Deliver the specimen to lab personnel ONLY; do not leave with secretarial staff.

## COLLECTION BY MASTURBATION – in office: *(primary method)*

1. Call the office to schedule an appointment. (All appointments are tentative and are subject to change.)
2. Abstain from ejaculation for at least 2 but not more than 5 days before collection.
3. Write your name and date of birth on the side label of the container.
4. Remove the lid before masturbation.
5. Ejaculate into the cup, trying not to touch the inside with your penis.
6. Close the lid and bring the container to the lab.

## COLLECTION BY SEMEN COLLECTION DEVICE: *(if necessary)*

1. Call the office to schedule an appointment. (All appointments are tentative and are subject to change.)
2. Abstain from ejaculation for at least 2 but no more than 5 days before collection.
3. Write your name and date of birth on the side label of the container.
4. Put the SCD on just like a condom.
5. Produce the specimen during intercourse.
6. Carefully remove the SCD; Empty entire contents of semen from SCD into a sterile plastic container.
7. Close the lid securely and bring the container to the lab or office.
8. Keep the specimen close to body temperature by keeping it close to the body. On hot days, do not put it on the dashboard or inside a hot car; on cold days, place it inside a jacket.
9. **Specimen should be delivered to lab within one hour of collection.**

## SPECIMEN COLLECTION AT HOME *(under special circumstances)*

- Call the office to schedule an appointment. (All appointments are tentative and are subject to change.)
- Follow ALL instructions for "Collection by Masturbation": above.
- Keep the specimen close to body temperature by keeping it close to the body. On hot days, do not put it on the dashboard or inside a hot car; on cold days, place it inside a jacket.
- **Specimen should be delivered to lab within one hour of collection.**



# New Patient Questionnaire

Date: \_\_\_\_\_

**You:** Name: \_\_\_\_\_ Nickname: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_  
 Occupation: \_\_\_\_\_  
 Home Phone#: \_\_\_\_\_ Cell Phone#: \_\_\_\_\_  
 (Please put an \* next to the preferred phone number to call.)  
 Pharmacy Name: \_\_\_\_\_ Pharmacy Phone#: \_\_\_\_\_  
 Email: \_\_\_\_\_

**Spouse / Partner** (if applicable)  
 Name: \_\_\_\_\_ Nickname: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_  
 Occupation: \_\_\_\_\_  
 Home Phone#: \_\_\_\_\_ Cell Phone#: \_\_\_\_\_  
 (Please put an \* next to the preferred phone number to call.)  
 Pharmacy Name: \_\_\_\_\_ Pharmacy Phone#: \_\_\_\_\_  
 Email: \_\_\_\_\_

**Your Address:**  
 Street: \_\_\_\_\_  
 City, State, and Zip: \_\_\_\_\_

**Referred by:** \_\_\_\_\_  
**Current doctor:** \_\_\_\_\_  
 Practice Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone#: \_\_\_\_\_  
 Fax#: \_\_\_\_\_



## Patient Consents & Authorizations

The following Consents and Authorizations need to be reviewed, completed, and returned by fax, email or in person before or at the first visit.

FAX to (678) 303-0482 or email to: [medicalrecords@acrm.com](mailto:medicalrecords@acrm.com)

- Consent to Communicate
- Consent to Receive Text Messages
- Consent to use Electronic Records
- Obligation to Pay
- Consent to Verify Insurance benefits
- Authorization to use Credit Card for billing

Name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Consent to Communicate

Definitions:

The following defined terms are utilized throughout the following document:
Practice – Atlanta Center for Reproductive Medicine, LLC (ACRM) is referred to herein as the "Practice"
Lab – CCRM – Atlanta, LLC is referred to herein as the "Lab"
When the document refers to either the "Practice" or the "Lab" it is referring to the entities defined above.

During the course of treatment at the Practice or the Lab, physicians, nurses, lab personnel, counselors,
acupuncturists, nutritionists or administrative staff may have reason to call with information about test results and
instructions regarding ongoing care, nutritionists as well as financial aspects of my treatment. I understand that I
have the right to modify or rescind my authorization at any time. I certify that each number below is a private and
direct number. I hereby grant my permission for ACRM staff to a leave a voice mail message, which may include
protected health information at the phone numbers I have provided in the event I cannot be reached.

I also grant permission for the Practice or the Lab to discuss information regarding my care and financial matters
with my spouse or partner.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Spouse or Partner's Name: \_\_\_\_\_

Consent to Receive Text Messages

On occasion, Atlanta Center for Reproductive Medicine will send appointment reminders via text messaging. Text
messages will not be sent without your permission and your participation is not mandatory. You may revoke your
consent and opt out of text messaging at any time. Normal rates and charges will be applied as per your agreement
with your cell phone carrier.

I give my permission for text message appointment reminders to be sent to my cell phone.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Mobile number capable of receiving text messages: \_\_\_\_\_

Name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

**Consent to use "Electronic Records"****Definitions:**

The following defined terms are utilized throughout the following document:

Practice – Atlanta Center for Reproductive Medicine, LLC (ACRM) is referred to herein as the "Practice"

Lab – CCRM – Atlanta, LLC is referred to herein as the "Lab"

When the document refers to either the "Practice" or the "Lab" it is referring to the entities defined above.

I acknowledge and agree that the Practice or the Lab may convert some or all of my medical records into electronic format and thereafter maintain such medical records only in electronic format. I also acknowledge and agree that Consents (together with my signatures on all such Consents) that are obtained from me may be maintained by the Practice or the Lab in electronic format. For purposes of obtaining my consent (under O.C.G.A. §10-12-4), I hereby consent to being required by the Practice or the Lab to receive, recognize, accept, be bound by, and/or otherwise use electronic records and signatures as described herein. I hereby agree that such medical records and Consents and signatures of mine in electronic format are valid and will have the same validity as the hard paper copy thereof. Likewise, facsimiles or scanned images of any signed documents or consents shall have the same validity as the original. I acknowledge that I have carefully reviewed this Consent and understand its content.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Obligation to Pay****Definitions:**

The following defined terms are utilized throughout the following document:

Practice – Atlanta Center for Reproductive Medicine, LLC (ACRM) is referred to herein as the "Practice"

Lab – CCRM – Atlanta, LLC is referred to herein as the "Lab"

When the document refers to either the "Practice" or the "Lab" it is referring to the entities defined above.

I hereby make the assignment of all disability, surgical, medical, and major insurance benefits to the Practice and the Lab and to release any medical information necessary to execute an assignment of benefits. I understand that regardless of any insurance coverage I might have, I am personally responsible for all charges to this or to my partner/spouse's account. I further agree that in the event of nonpayment by my insurer, to bear the cost of collection and/or court cost and reasonable legal fees should this be requested. I understand that I am responsible for services rendered and I agree to pay for services at the time of service. I hereby authorize the Practice or the Lab to release any information acquired in the course of my examination and treatment to my insurance company or to another physician. I direct my insurance carrier to issue payment directly to the Practice or the Lab. I understand that I am financially responsible to the Practice or the Lab for any balance on my account or my partner/spouse's account not covered by my insurance carrier. In the event a patient credit is created on my account, I agree that a refund will not be granted until final adjudication has been determined by all 3rd party payers. The cost of collection (35%) will be added to all delinquent accounts at the time they are placed with a collection agency. I/We understand and agree that any credit granted shall be paid promptly in accordance with terms and agreements, that the Practice or the Lab may add one and one half percent (1 ½%) per month to any balance owed, and in the event of default to pay collection charges and/or attorney fees. I also understand that it is my responsibility to notify the Practice or the lab if I become no longer responsible for future balances incurred on my partner/spouse's account due to separation or divorce.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Spouse or Partner's Name: \_\_\_\_\_



Name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Consent to Verify Insurance Benefits and Bill Insurance

I hereby give my permission to ACRM and CCRM Atlanta (or a third party company who it designates) to obtain from my past, present or future health insurance and prescription benefits companies full and complete health insurance and medication coverage information, including, but not limited to coverage related to infertility (if applicable).

I also hereby give my permission to ACRM and CCRM Atlanta to forward certain medical information it deems necessary to an outside third party who it designates to determine my eligibility to participate in certain patient financial service programs that are made available through ACRM or CCRM Atlanta. Patients are in no way required to participate in these programs. I likewise give my permission to the third party company to forward to ACRM and CCRM Atlanta my prequalification status.

The health insurance and medication benefits verification and the financial services prequalification are offered as a courtesy and without charge. I agree to hold harmless ACRM, CCRM Atlanta, or the third party company performing the verification of insurance benefits and these companies shall have no liability should the information obtained from my insurance company and communicated to me is different from the coverage applied by my insurance company to any claims subsequently filed. I also agree to hold harmless ACRM and CCRM Atlanta and neither shall have any liability if the prequalification for a patient financial program is preliminarily granted but subsequently not granted.

Patients are encouraged to confirm all insurance or reimbursement coverage determinations directly with their insurance carrier or other reimbursement source.

HEALTH INSURANCE CARD:

Insurance Company: \_\_\_\_\_
ID number: \_\_\_\_\_ Group number/name: \_\_\_\_\_
Insured's Employer: \_\_\_\_\_ Policy number: \_\_\_\_\_
Phone number for benefits determination: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Your partner's / spouse's name: \_\_\_\_\_

HEALTH INSURANCE CARD:

Insurance Company: \_\_\_\_\_
ID number: \_\_\_\_\_ Group number/name: \_\_\_\_\_
Insured's Employer: \_\_\_\_\_ Policy number: \_\_\_\_\_
Phone number for benefits determination: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Attention All Aetna Patients - You may be required to register with Aetna's Infertility Hotline. If a patient is required by Aetna to register with the Aetna Infertility Hotline but fails to do so, Aetna will not consider paying for any services, and all services rendered will be your responsibility. Call 1.800.575.5999 to obtain your registration number, and complete the below:

My Aetna Registration No. is: \_\_\_\_\_ OR \_\_\_\_\_ I called Aetna and was informed that I am not required to register.

Name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

**Consent to use Credit Card for billing**

As part of our effort to control the cost of health care for our patients and streamline our administrative processes, we have established an automated credit or debit card system for your convenience. This will simplify payment of your potential co-pays, deductibles, or any 'non-covered' services. This system is similar to what car rental agencies and hotels do worldwide. Our system will securely hold your card information until your health insurance processes your claims and mails you their "Explanation of Benefits" which outlines your financial obligation. Your card will only be charged once your insurance company specifies your exact responsibility. It is the intent of this policy to save you time and simplify the billing process. Your card information will be stored in a confidential and secure setting. Once your card information has been entered, this document will be shredded.

This authorizes ACRM to charge your card (listed below) for any balances due on your account for services provided by either ACRM or CCRM - Atlanta. You will always be advised via a printed ACRM statement of any charge made to your card via this authorization. If the balance is less than \$500, we will charge your card and mail your receipt. For balances above \$500, we will contact you by email or phone regarding the balance due, then charge your card if we have not heard back from you by the close of the next business day.

**You:** Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name imprinted on card: \_\_\_\_\_

Card Type:  VISA  MasterCard [others currently not accepted]

Credit Card number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Billing Address: \_\_\_\_\_ (street)  
 \_\_\_\_\_ (city, state, zip)

**Partner/Spouse:** Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name imprinted on card: \_\_\_\_\_

Card Type:  VISA  MasterCard [others currently not accepted]

Credit Card number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Billing Address: \_\_\_\_\_ (street)  
 \_\_\_\_\_ (city, state, zip)



*We're looking forward to meeting with you soon, and hope to help assist you in your family building efforts. Remember, we're here because of you, and more importantly, we're here **for** you!*